

# West Central Texas Council of Governments 9-1-1 Telecommunicator Training Calendar

Updated 01/2019

DATE	TIME	COURSE	INSTRUCTOR	LOCATION
<b>2019</b>				
January 28 - February 4*	8:30 am – 5:30 pm	Basic Telecommunicator Licensing Course (#1013)	Bobbie Sellers, Scott Bamlett	WCTCOG – Main Bldg
February 4*	8:30 am – 12:30 pm	Basic TDD/TTY for Telecommunicators (#3812)	Bobbie Sellers	WCTCOG – Main Bldg
February 4*	10:00 am – 3:00 pm	Texas 9-1-1 Trainers Workshop	Frontiers of Flight Museum, Love Field	Dallas, TX
February 5	10:00 am – 3:00 pm	9-1-1 Public Educators of Texas Workshop	Frontiers of Flight Museum, Love Field	Dallas, TX
February 12*	9:30 am – 5:00 pm	9-1-1 Supervisor Meeting & Training (Dr. Gene Smith)	N/A	WCTCOG – Main Bldg
February 13*	8:30 am – 5:00 pm	No Such Thing as Routine	Tina Chaffin	WCTCOG – Main Bldg
March 4-6*	8:30 am – 5:30 pm	Crisis Communications (#2120)	B. Sellers, B. Patterson, C. Galco	WCTCOG – Main Bldg
March 4*	8:30 am – 12:30 pm	Texas Alerts System Training (#3619)	Ben Patterson	WCTCOG – Main Bldg
March 4*	1:00 pm – 5:00 pm	Texas Alerts System Training (#3619)	Ben Patterson	WCTCOG – LEA Training Bldg
March 31-April 3	8:00 am – 5:00 pm	Texas Public Safety Conference and Awards	(www.texaspublicsafetyconference.org)	Galveston, TX
April (ALL MONTH!)	N/A	National 9-1-1 Education Month	N/A	
April 7-13*	N/A	National Telecommunicator Appreciation Week	N/A	
May 6*	10:00 am – 3:00 pm	Texas 9-1-1 Trainers Workshop	Frontiers of Flight Museum, Love Field	Dallas, TX
May 7	10:00 am – 3:00 pm	9-1-1 Public Educators of Texas Workshop	Frontiers of Flight Museum, Love Field	Dallas, TX
May 2	9:30 am – 5:00 pm	9-1-1 Supervisor Meeting & Training	TBA	WCTCOG – Main Bldg
June 5*	8:30 am – 5:30 pm	9-1-1 Telecommunicator – A Critical Analysis	Dr. Gene Smith	WCTCOG - Main Bldg
June 14-19	8:00 am – 5:00 pm	National Emergency Number Association (NENA) Conference	(www.nena.org)	Orlando, FL
June 24-26*	8:30 am – 5:30 pm	Spanish for Telecommunicators	Cindy McCraw	WCTCOG
July 14-17	8:30 am – 5:00 pm	National Public Safety Educator Forum (NPEF) Conference	(www.911npef.org)	Virginia Beach, VA
July 17-19	8:00 am – 5:00 pm	National 9-1-1 Trainer's (NNTF) Conference	(www.911nntf.org)	Virginia Beach, VA
August 19-26*	8:30 am – 5:30 pm	Basic Telecommunicator Licensing Course (#1013)	Bobbie Sellers, Scott Bamlett	WCTCOG – Main Bldg
August 26*	8:30 am – 12:30 pm	Basic TDD/TTY for Telecommunicators (#3812)	Bobbie Sellers	WCTCOG – Main Bldg
August 11-14	8:00 am – 5:00 pm	National APCO Conference	(www.apcointl.org)	Baltimore, MD
August 29*	10:00 am – 3:00 pm	Texas 9-1-1 Trainers Workshop	Frontiers of Flight Museum, Love Field	Dallas, TX
August 30	10:00 am – 3:00 pm	9-1-1 Public Educators of Texas Workshop	Frontiers of Flight Museum, Love Field	Dallas, TX
September 10	9:30 am – 5:00 pm	9-1-1 Supervisor Meeting & Training	TBA	WCTCOG – Main Bldg
October 14-16*	8:30 am – 5:30 pm	Spanish for Telecommunicators	Cindy McCraw	WCTCOG
October 28*	10:00 am – 3:00 pm	Texas 9-1-1 Trainers Workshop	TBA	San Antonio, TX
October 29	10:00 am – 3:00 pm	9-1-1 Public Educators of Texas Workshop	TBA	San Antonio, TX
November 4-6*	8:30 am – 5:30 pm	Crisis Communications (#2120)	B. Sellers, B. Patterson, C. Galco	WCTCOG – Main Bldg
December (TBA)*	8:30 am – 5:30 pm	Fire Communications for Telecommunicators (#5312)	Tina Chaffin	WCTCOG

- (\*) denotes TCOLE credit is available
- Onsite telecommunicator training (group of 5 or more) for First Aid/CPR, Basic TTY/TDD is available upon request.
- FREE on-line TDD/TTY Basic Course #3812 & Refresher Courses (includes TCOLE credit) available at: [www.mytcole.com](http://www.mytcole.com)
- On-line Texas Telecommunicator Courses (includes TCOLE credit): [www.tcole.texas.gov](http://www.tcole.texas.gov)
- Additional telecommunicator courses offered on-line at: [www.apcointl.com/institute/webinars/htm](http://www.apcointl.com/institute/webinars/htm) & [www.nena.org/education/online](http://www.nena.org/education/online)
- Keep current with the ever-changing world of TC Training in Texas with the Texas 9-1-1 Trainers Forum (FREE): <http://texas911trainers.org>
- Be a voice for Texas Telecommunicators! Become a member of the Telecommunicator Alliance of Texas (FREE) at: <http://www.tcallianceoftexas.org>
- Stay up-to-date on 9-1-1 public education in Texas with the 9-1-1 Public Educators of Texas (FREE): <http://www.911pets.org>