

# Save the Dates

Updated 05-25-18 (\*TCOLE credit is available)

## West Central Texas Council of Governments 9-1-1 Telecommunicator Training Calendar

DATE	TIME	COURSE	INSTRUCTOR	LOCATION
<b>2018</b>				
June 25*	8:30 pm – 5:30 pm	First Aid & Community CPR for TCs (#5310)	Bobbie Sellers	WCTCOG
June (TBA)	9:30 am – 5:00 pm	9-1-1 Supervisor Meeting & Training	N/A	WCTCOG
July 15 - 18	8:00 am – 5:00 pm	National Public Safety Educator Forum (NPEF) Conference	( <a href="http://www.911npef.org">www.911npef.org</a> )	Charleston, SC
July 18 - 20	8:00 am – 5:00 pm	National 9-1-1 Trainer's (NNTF) Conference	( <a href="http://www.911nntf.org">www.911nntf.org</a> )	Charleston, SC
July 22	10:00 am – 3:00 pm	9-1-1 Public Educators of Texas Workshop	Frontiers of Flight Museum, Love Field	Dallas, TX
July 23*	10:00 am – 3:00 pm	Texas 9-1-1 Trainers Workshop	Frontiers of Flight Museum, Love Field	Dallas, TX
August 5-9	8:00 am – 5:00 pm	National APCO Conference	( <a href="http://www.apcointl.org">www.apcointl.org</a> )	Las Vegas, NV
August 13 – 17*	8:30 am – 5:30 pm	Basic Telecommunicator Licensing Course (#1013)	Bobbie Sellers	WCTCOG
August 20*	8:30 am – 12:30 pm	Basic TDD/TTY for Telecommunicators (#3812)	Bobbie Sellers	WCTCOG
August 22*	8:30 am – 12:30 pm	Basic Active Shooter for Telecommunicators (#5309)	Tina Chaffin	WCTCOG-LEA
August 23*	8:30 am – 12:30 pm	Advanced Active Shooter for Telecommunicators (#5309)	Tina Chaffin	WCTCOG
September 27*	1:00 pm – 5:00 pm	Law Enforcement Ethics for Telecommunicators (#3920)	Janna Atkins	WCTCOG
October 2*	8:30 am – 5:30 pm	Cultural Diversity for Telecommunicators (#3939)	Janna Atkins	WCTCOG
October 21	10:00 am – 3:00 pm	9-1-1 Public Educators of Texas Workshop	Frontiers of Flight Museum, Love Field	Dallas, TX
October 22*	10:00 am – 3:00 pm	Texas 9-1-1 Trainers Workshop	Frontiers of Flight Museum, Love Field	Dallas, TX
November 6 – 8*	8:30 am – 5:30 pm	Crisis Communications (#2120)	Bobbie Sellers	WCTCOG
December (TBA)	TBA	TBA	TBA	TBA
<b>2019</b>				
January 28 - February 4*	8:30 am – 5:30 pm	Basic Telecommunicator Licensing Course (#1013)	Bobbie Sellers	WCTCOG
February 4*	8:30 am – 12:30 pm	Basic TDD/TTY for Telecommunicators (#3812)	Bobbie Sellers	WCTCOG
February (TBA)	9:30 am – 5:00 pm	9-1-1 Supervisor Meeting & Training	N/A	WCTCOG
March 5-7*	8:30 am – 5:30 pm	Crisis Communications (#2120)	Bobbie Sellers	WCTCOG
April	N/A	National 9-1-1 Education Month	N/A	
April 7-13*	N/A	National Telecommunicator Appreciation Week	N/A	
April 14-18*	8:00 am – 5:00 pm	Texas Public Safety Conference and Awards	( <a href="http://www.texaspublicsafetyconference.org">www.texaspublicsafetyconference.org</a> )	Galveston, TX
May (TBA)	9:30 am – 5:00 pm	9-1-1 Supervisor Meeting & Training	TBA	WCTCOG
June 17-21	8:00 am – 5:00 pm	National Emergency Number Association (NENA) Conference	( <a href="http://www.nena.org">www.nena.org</a> )	Nashville, TN
July 15 - 18	8:00 am – 5:00 pm	National Public Safety Educator Forum (NPEF) Conference	( <a href="http://www.911npef.org">www.911npef.org</a> )	Charleston, SC
July 18 - 20	8:00 am – 5:00 pm	National 9-1-1 Trainer's (NNTF) Conference	( <a href="http://www.911nntf.org">www.911nntf.org</a> )	Charleston, SC
August 5-9	8:00 am – 5:00 pm	National APCO Conference	( <a href="http://www.apcointl.org">www.apcointl.org</a> )	Las Vegas, NV
September (TBA)	9:30 am – 5:00 pm	9-1-1 Supervisor Meeting & Training	TBA	WCTCOG

- Onsite telecommunicator training (group of 5 or more) for First Aid/CPR, Basic TTY/TDD is available upon request.
- FREE on-line TDD/TTY Basic Course #3812 (includes TCOLE credit) available at: [www.mytcole.com](http://www.mytcole.com)
- On-line Texas Telecommunicator Courses (includes TCOLE credit): [www.tcole.texas.gov](http://www.tcole.texas.gov)
- Additional telecommunicator courses offered on-line at: [www.apcointl.com/institute/webinars/htm](http://www.apcointl.com/institute/webinars/htm) & [www.nena.org/education/online](http://www.nena.org/education/online)
- Keep current with the ever-changing world of TC Training in Texas with the Texas 9-1-1 Trainers Forum (FREE): <http://texas911trainers.org>
- Be a voice for Texas Telecommunicators! Become a member of the Telecommunicator Alliance of Texas (FREE) at: <http://www.tcallianceoftexas.org>
- Stay up-to-date on 9-1-1 public education in Texas with the 9-1-1 Public Educators of Texas (FREE): <http://www.911pets.org>